ClubGRANTS Online – Convenor User Manual





About ClubGRANTS

ClubGRANTS is one of Australia's largest grant programs, providing more than \$100 million in cash to a variety of worthy causes across NSW.

Charities, sporting organisations and not-for-profit community groups are among tens of thousands of worthy causes funded through the program each year.

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1.0 Getting Started

1.1 How to create a new account

- Visit <u>https://www.clubgrants.com.au/</u>
- Click on 'Login/Sign' Up <u>https://www.clubgrants.com.au/user/login</u>
- Click on 'Create New Account' <u>https://www.clubgrants.com.au/user/register</u>
- Complete the 'Club and LGA User Registration' section on the right-hand side
- Click on the 'Create new account' button.
- Your submission has been sent; somebody from ClubsNSW will be in contact with you shortly to provide login details.
- Once you have received these simply log in.
- Accept/Reject the 'ClubGRANTS Online Terms & Conditions'.

1.2 How to log in to an existing account

- Visit <u>https://www.clubgrants.com.au/</u>
- Click on 'Login/Sign Up' https://www.clubgrants.com.au/user/login
- Fill in your email, password and math question and click the 'Log in' button.

1.3 How to reset your password

- Visit <u>https://www.clubgrants.com.au/</u>
- Click on 'Login/Sign Up' https://www.clubgrants.com.au/user/login
- Click on 'Reset' your password.
- Fill in your email and math question and click the 'Submit' button.
- Further instructions have been sent to your email address.
- Click on the link and follow the prompts to setup a new password.

1.4 How to update your account/club details

- Login to ClubGRANTS Online https://www.clubgrants.com.au/user/login
- Click on the 'Your Account' tab.
- Click on 'Settings' from the drop-down list.
- Update the Address & Website, Primary Contact and/or Secondary Contact sections.
- Click on the 'Update Contact Details' button.
- Contact details have been updated.

1.5 How to change your username (email) or password

- Login to ClubGRANTS Online <u>https://www.clubgrants.com.au/user/login</u>
- Click on the 'Your Profile' tab.
- Click on 'Edit User Account' from the drop-down list.
- Update the required sections.
- Click on the 'Save' button.
- The changes have been saved.

1.6 How to view existing users

- All users associated with your club's account will be listed here.
- To have a user removed, please contact ClubsNSW. Refer to the 'Help' tab for details or the 'Contact Us' tab to send a message.

1.7 Manage invited users

- To invite another user to have access to your LGA's account, click on the "Your Profile" tab.
- Click on 'Settings' from the drop-down list.
- Scroll to the bottom of the page and click on the 'Add a user' button.
- Fill in the required details:
 - Role types:
 - Admin All access levels, including inviting other users (most common).
 - User Unable to invite other users.
 - If the user's email address is already associated with another ClubGRANTS Online account, an error message will display and adding a user was not successful.
- The user has been invited and further instructions have been sent to their email address.
- Once the user accepts, you will see their details under the View Existing Users section.
- If the user does not receive an email, please contact ClubsNSW to manually add the user. Refer to the 'Help' tab for details or the 'Contact Us' tab to send a message.

1.9 How to get help – via the *Contact Us* tab

https://www.clubgrants.com.au/form/clubgrants-contact

- Click the 'Contact Us' tab.
- Complete the form to contact the ClubsNSW Member Enquiries Centre (MEC) with any enquiries you may have related to your ClubGRANTS Online account.
 - This page should be used to contact ClubsNSW about any technical issues you may have with the ClubGRANTS Online system.
- Click on the 'Send message' button and a member of the team will get back to you with 24 hours, Monday to Friday.
 - A copy of the email will also be sent to you for reference.

1.10 How to get help - via the *Help* tab

https://www.clubgrants.com.au/faqs

- Click the 'Help' tab.
- Navigate this page to find most frequently asked questions and useful resources.
- If you are unable to find your answer, click the 'Email' or 'Call ClubASSIST on 1300 730 001' button to get in touch the ClubASSIST.

1.11 How to log out

- Click on the 'Your Profile' tab.
- Click on 'Logout' from the drop-down list.
- You are now logged out of ClubGRANTS Online.

2.0 Creating a Grant Round

2.1 How to create a new grant round

- Login.
- Click on the 'Grant Rounds' tab.



• Click on the 'Create Grant Round' button.

						ClubsNSW LGA 1	ClubsNSW LGA	1	
		lubGRANTS	Grant Rounds M	y Applications Y	our Emails He	elp Contact Us	Your Account ~		
	Welco	ne to ClubGRANT	S ONLINE!	ate Grant Round	→				
	My Oper 1	i rounds	My Active applicatio 2	ns					
		27.07 D.17	IND DATE	CATEGORY	•		10015 T	-	NEW ADDING
	ClubsNSW1 GA 1	02/06/2022 9:00am	30/06/2022 5/00/m	Category 1	0.00	20	2	/	
View archived grant rounds									
	ClubsNS	M							
	port of Your local club and the NSW (Sovernment.							

- 'Step 1 Grant details'.
 - Update the required sections:
 - Sections with an * are mandatory.
 - 'Name' Name of the grant round which will display to organisations.

					ClubsNSW LGA 1	ClubsNSW LGA 1
	Grant Rounds	My Applications	Your Emails	Help	Contact Us	Your Account -
🜗 Grant Details 🕗 Review Questions 🕄						
Step 1 Grant details (Next →						
Name *						
\searrow						

 'Description' – This section will display to organisations when searching for and applying to the grant round. Consider including any relevant information for the organisation to consider.

2 D	escription * 👴
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	I
body	у р

 'Grant Category' – Category 1 & 2, in – kind and out of scope categories available.

Grant Category *	
- Select a value -	•
- Select a value -	
Category Shind	
Category 25	
Out of Scope	
Out of Scope	

 'Local Area Priorities' – For category 1 grant rounds: if your local area priorities are available, select them from the list to display to organisations when searching for the grant round. If your local area priorities are not listed or you do not wish for these to display, this section does not need to be filled out.

Se	elect local area priorities
	Community welfare and social services
	Aged, Disability or Youth Services
	Child Protection / Child Care
	Counselling Services
	Family Support / Emergency or Low Cost Accommodation
	□ Victims of Natural Disasters
	□ Volunteer Emergency Services
	Veteran Welfare Services
	Community development
	Tenants Services
	Statewide or Regional Services Developing Social Policies and/or providing Advocacy for Local Communities
	Community Transport Services
	Neighbourhood Centre / Youth Drop In Activities
	Community Education Programs
	Community health services
	Health Promotion Initiatives
	Early Childhood Health / Child and Family Services
	Drug and Alcohol / Palliative Care / Women's Health / Aboriginal Health / Dental Services

 'Special Instructions' – Considering including any additional information, like contact details.

Special Instructions	Special Instructions						
B I ⊕ ∞ ∷ ∷ ୬୬ 🖬 🗟 Source							

- 'Use Custom Identifier' Tick this box if you would like to use your own naming convention.
 - Example: Fairfield council may want prefix "FC" and suffix "-2022", so all applications will be in order FC1-2022, FC2-2022, FC3-2022 ...

🛛 🗌 Use Custom Identifier 🔋	
8 Custom Identifier Prefix	\mathbb{R}^{2}
	•
Custom Identifier Suffix	
Custom Identifier Suffix	

- Click on the 'Next' button.
- 'Step 2 Review questions':
 - Mandatory questions marked with * cannot be removed or amended.

W LGA 1 ClubsN5W LGA 1
ct Us Your Account -
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- Click and drag custom project questions to rearrange the order they appear in'
 - Click on the '+ Add custom project questions' button on the 'Project Details' and 'Funding Details' Sections to add additional questions to the application form.
 - 'Your question': add your question here.
 - 'Question type': choose from various question formats and click on the 'save' button.
 - Example if you would like organisations to have the ability to attach documents to the application form, add the 'file' question type – Add Financial Reports or additional documents here.
 - 'Add help text': tick the box to add help text to the question.
 - 'Mandatory question': tick the box to make the question mandatory.

rour question —	Question Type
What is the purpose of this event?	- Select -
Add Character Limit 🗌	
Add help text 🗌	

- Click on the 'Next' button.
- 'Step 3 Grant administration details':
 - Review/ update the required sections:
 - 'Start Date' and time.
 - 'End Date' and time.

					ClubsNSW L	GA 1 ClubsNSW LGA 1
	ITS	Grant Rounds	My Applications	Your Emails	Help Contact (Us Your Account -
1 Grant Details	Review Questions	Grant administra	tion details			
Step 3 Grant	adminstratio	n details 🌘	← Back	Save 🖬	Save & Close	×
Grant administrator ClubsNSW LG Grant name & categor LGA 1 Grant Round 2022	6A 1 Y					
Category 1 What is the start and Start date *	end time/date for the g	grant round? * *				\bigcirc
dd/mm/yyyy	:: ©					
End date *						
dd/mm/yyyy	-:-: 0					

• Edit the Primary and Secondary contact details for the grant round as required.

•	Add/Edit Primary Contact*
Do	Paul Kougias
Ŵ	Admin
ę,	999 9999 999
\simeq	me@me.com
Пн	ide payment method required for this grant?
•	Add/Edit Secondary Contact
Do	Name
Ŵ	Role
ę,	Phone
\geq	Email

- 'Hide payment method required for this grant?': tick the box if you wish to remove the payment section from the grant round.
 - Example remove payment section for in kind applications.

Hide payment method required for this grant?	

- 'Enabled' if ticked then this grant round will appear in search results on the Find my Grant Round search. Leaves this unticked where you only want to share the grant round via email or via your website.
- 'Display Before Open' If ticked the grant round will display in search for three months prior to its set to go live.
 - Organisations will not be able to apply to the grant round during this time.
- 'Is there a ClubGRANTS Local Committee?' THIS MUST BE TICKED the system will allow for applications to be viewed and assessed by multiple users to create an average ranking.

] Enabled Enable this grant round so that it appears in grant search results and accepts applications between the start and close dates.
	Display before open If checked, the grant round will be displayed in search for 3 months before it is due to go live but will not accept applications outside the open and close date range. Note that this field requires the round to be enabled.
C] Is there a ClubGRANTS Local Committee? If checked, the system will allow for applications to be assessed by multiple users to create an average ranking. If you do not check the box, the system will allow for applications to be ranked by a more simple high, medium or low ranking.

- 'Save': click on this button to save the application and come back to it later.
- To view how your application form will appear to applicants, save the grant round, and use the preview button.
 - The white 'Actions' button is located in the dashboard on the Grant Rounds tab and can be used to preview a grant round before it goes live.

	Welcome to Clu	GRANTS ONLINE!	Create Grant Round →				
	My Open rounds	My Active app 2	plications				
GRANT ROUND *	ROUND ADMIN	START DATE	END DATE	CATEGORY *	STATUS	APP'S 🔻	
ClubName Cat1 2022	ClubsNSW Club 1	01/09/2022, 9:00am	30146/2023, 5:00pm	Category 1	Closed	0	Actions -
LGA 1 GRANT ROUND	ClubsNSW LGA 1	02/06/2022, 9:00am	30/06/2022, 5:00pm	Category 1	Open	1	i Edit
Magda Testing Again	ClubsNSW Club 1	06/06/2022, 10:01am	22/06/2022, 11:01am	Category 1	Open	1	Preview Arch
Magda Testing	ClubsNSW Club 1	06/06/2022, 11:58am	29/06/2022, 2:58am	Category 1	Open	0	🖙 Round Link

- Application forms cannot be amended once a grant round is live.
- 'Round Link': Copy this link to share on social media/website, in newsletters, advertising, etc.
 - This link will not display until the grant round is live, except in the instance that the 'Display before open' box has been ticked.

https://www.clubgrants.com.au/find-your-local-grant-round?round=206693	Сору
	Close

 'Save & Close': click on this button when the grant round is completed and ready to go live from the start date. *If this button is not clicked, the grant round will not go live from the start date.*



2.2 How to edit grant rounds

- The white 'Actions' button is located in the dashboard on the 'Grant Rounds' tab and can be used to edit grant rounds before they go live.
- The icon can be used to amend opening and closing dates at anytime.
- Application forms cannot be edited once an application have been received to that round.
- The icon will not display for rounds for which you are not the grant round owner.

	Welcome to C	lubGRANTS ONLI	VE! Create Grant Round >			
	My Open rounds	My Activ 2	ve applications			
RANT ROUND *	ROUND ADMIN	START DATE	⊗ ○ END DATE	CATEGORY *	STATUS	App'S ▼
ubName Cat1 2022	ClubsNSW Club 1	01/09/2022, 9:00am	30/08/2023, 5:00pm	Category 1	Closed	0 Actions
A 1 GRANT ROUND	ClubsNSW LGA 1	02/06/2022, 9:00am	30/06/2022, 5:00pm	Category 1	Open	
agda Testing Again	ClubsNSW Club 1	06/06/2022, 10:01am	22/06/2022, 11:01am	Category 1	Open	1 I Archi
lagda Testing	ClubsNSW Club 1	06/06/2022, 11:58am	29/06/2022, 2:58am	Category 1	Open	0 GR Roun
arbour City Club Grants	ClubsNSW Club 1	24/05/2022, 3:09pm	31/12/2022, 3:09pm	Category 2	Open	0 Actions

2.3 How to preview grant rounds

• The white 'Actions' button located in the dashboard on the 'Grant Rounds' tab and can be used to preview grant rounds before they go live.

	Welcome to Clu	IbGRANTS ONI	LINE! Create Grant Round >				
	My Open rounds	My A 2	Active applications				
GRANT ROUND *	ROUND ADMIN	START DATE	END DATE	CATEGORY -	STATUS	APP'S 👻	
ClubName Cat1 2022	ClubsNSW Club 1	01/09/2022, 9:00am	3098/2023, 5:00pm	Category 1	Closed	0 Actio	ins -
LGA 1 GRANT ROUND	ClubsNSW LGA 1	02/06/2022, 9:00am	30/06/2022, 5:00pm	Category 1	Open	1 🖉	Edit
Magda Testing Again	ClubsNSW Club 1	06/06/2022, 10:01am	22/06/2022, 11:01am	Category 1	Open	1	Arch Arch
Magda Testing	ClubsNSW Club 1	06/06/2022, 11:58am	29/06/2022, 2:58am	Category 1	Open	0 😁	Round Link
Harbour City Club Grants	ClubsNSW Club 1	24/05/2022, 3:09pm	31/12/2022, 3:09pm	Category 2	Open	0 Actio	ins -

2.4 How to archive grant rounds

- The white 'Actions" buttons located in the dashboard on the 'Grant Round' tab and can be used to archive grant rounds.
- Archiving grant rounds removes the grant round from view and does not permanently delete the grant round.
- Click on the 'View archived grant rounds' button to view and restore grant rounds.

	Welcome to	ClubGRANTS ONL	INE! Create Grant Round →				
	My Open rounds 5	My Ai 4	ctive applications				
RANT ROUND ¥	ROUND ADMIN	START DATE	END DATE	CATEGORY -	STATUS	APP'S -	
bName Cat1 2022	ClubsNSW Club 1	01/06/2022, 9:00am	30/08/2023, 5:00pm	Category 1	Open	2	Actions -
A 1 GRANT ROUND	ClubsNSW LGA 1	02/06/2022, 9:00am	30/06/2022, 5:00pm	Category 1	Open	2	🧪 Edit
gda Testing Again	ClubsNSW Club 1	06/06/2022, 10:01 am	22/06/2022, 11:01am	Category 1	Open	1	 Preview Archive
gda Testing	ClubsNSW Club 1	06/06/2022; 11:58am	29/06/2022, 2:58am	Category 1	Open	0	C Round Link
rbour City Club Grants	ClubsNSW Club 1	24/05/2022, 3:09pm	31/12/2022, 3:09pm	Category 2	Open	0	Actions *

- 'Total requested amount this grant year', 'Total funded amount this grant year' and 'Total number of applications this grant year' boxes will populate as applications are received and funded.
- Click on the 'Request export' button to download an excel export of applications received
- Your export has been queued and will be available shortly.
 - The download will occur in the background of the system, continue to review applications, or refresh the page after a few minutes for the export to appear
 - \circ Grant rounds with a large amount of applications (100+) may take longer to load

3.0 Managing a Grant Round

3.1 How to review/approve applications

• Click on the 'Grant Rounds' tab.



• Click on the grant round name in the 'Grant Round' column to display applications within that round.

	Welcome to Cli	ubGRANTS	ONLINE!	Create Grant Round	•			
	My Open rounds		My Active ap	plications				
GRANT ROUND -	ROUND ADMIN	START DATE		END DATE	CATEGORY -	STATUS	APP'S -	
ClubName 911 2022	ClubsNSW Club 1	01/06/2022, 9:00	am.	30/08/2023, 5:00pm	Category 1	Open	2	Actions -
LGA 1 GRANT ROUND	ClubsNSW LGA 1	02/06/2022, 9:00	arm	30/06/2022, 5:00pm	Category 1	Open	1	Actions -
Magda Testing Again	ClubsNSW Club 1	06/06/2022, 10:0	lam	22/06/2022, 11:01am	Category 1	Open	1	Actions *
Magda Testing	ClubsNSW Club 1	06/06/2022, 11:5	Sam	29/06/2022, 2:58am	Category 1	Open	0	Actions -
Harbour City Club Grants	ClubsNSW Club 1	24/05/2022, 3:09	pm	31/12/2022, 3:09pm	Category 2	Open	0	Actions -

			Grant Round	Organisation	Status	Funded B	/ Me Multi y	ear Searc	h	Apply		
			ClubName Cat1 : •	- Any -	- Any -	• - Any -	• - Any -	• ID, PI	roject Title, Orş	Reset		
Select acti	on – 🔹	Apply to selected	items									Request Export 🐞
D ID	•	SUBMIT'D *	TITLE -	ORGANIS	SATION *	FUNDING CLUBS	FUNDED	 REQUESTED 	▼ STATUS	ROUND ADMIN	RANKING	ACQUITTAL *
206	698	20/06/2022	Sport for all	ClubsNSW	Org 2	-	\$0.00	\$10,000.00	*	ClubsNSW Club 1		-
206	695	20/06/2022	Training owners and their pets	ClubsNSW	Org 1	-	\$0.00	\$2,000.00	*	ClubsNSW Club 1		-

• Click on the 'ID' or 'Title' of the application to review the application.

			Clui	DGRANTS Grant Ro	unds My Application	ns Expenditure 1	/our Emails Help	Contact Us	Your Account 🕶		
			Gaming Year - Any -	Grant Round Organisation	Status • Any • •	Funded By Me M - Any - •	ulti year Search - Ariy - • ID, P	roject Jible, Ch	Apply Reset		
ect a	action •	Apply to select	ted items	organisation *	FUNDING CLUBS	FUNDED *	REQUESTED *	STATUS	ROUND ADMIN	RANKING	Request Expo
	200706-	26/06/2022	Music for the children	ClubiNSW Org 1	-	\$0.00	\$12,000.00	*	ClubsNSW Club 1		-
				character can a	cluberative club a	\$7,000.00	\$10.000.00	×	CubsNSW Club 1		
	200	20/00/2022	Sport for all	COOSIGN OF 2							

- Review the application form:
 - Contact details for the organisation are listed on the left-hand side, at the top of the application form.
 - Scroll down for the body of the application form.

					(ClubsNSW Club 1	ClubsNSW Club 1
	Grant Rounds	My Applications	Expenditure	Your Emails	Help	Contact Us	Your Account -
SUBMITTED APPLICATION Sport for all Back PDF							
GRANT ROUND OWNER: ClubsNSW Club 1 GRANT ROUND: ClubName Cat1 2022		F	Application sta New Purpose of fun	atus			-
CATEGORY: Category 1 APPLICATION ID: 206698		s h	C5 - Health Promotion Initiatives Should the applicant select the incorrect purpose of funds option, you can modify it here.				• ou can modify it
SUBMITTED DATE: June 20, 2022		A	Add a new file	o file chosen			

- Application status:
 - 'New' default status.
 - 'Under review' change the status to under review to let organisations know the application is being reviewed, no email notifications will be sent to the organisation.
 - NOTE: Each LGA will have its own agreed processes for processing the applications. While the remaining options are available to convenors it is recommended that the Approved status and Funding steps are completed by the clubs.
 - 'Approved' change the status to approved for approved applications
 - Approving an application will not trigger an email to the organisation, an email will trigger when funding is added.
 - Refer to the Your Emails tab for email templates and more information on when emails will trigger.
 - Approving an application will allow an organisation to upload a progress report and/or acquittal.
 - Organisations will not be able to upload a progress report and/or acquittal if an application is not approved on the system.

SUBMITTED APPLICATION Sport for all	
GRANT ROUND OWNER: ClubsNSW Club 1 GRANT ROUND: ClubName Cat1 2022	Application status New • - None - • New •
CATEGORY: Category 1 APPLICATION ID: 206698	Approved Withdrawn Finalised Unsuccessful Attached Files
SUBMITTED DATE: June 20, 2022 AMOUNT REQUESTED: \$10,000.00	Add a new file Choose files No file chosen Unlimited number of files can be uploaded to this field. 100 MB limit. Allowed types: bt doc dock pdf xls xlsx csv ppt pptx.
Primary contact details:	Don't forget to save your changes! Save

- Add Funding when the status is approved, an 'Add funding +' button will appear.
 - Click on the 'Add funding +' button.

Sport for all	
🗲 Back PDF 📳	
GRANT ROUND OWNER: ClubsNSW Club 1	Application status
	Approved
ClubName Cat1 2022	Purpose of funds
CATEGORY: Category 1	C5 - Health Promotion Initiatives
PPLICATION ID:	should the applicant select the incorrect purpose of funds option, you can modify it here.
206698	Attached Files
SUBMITTED DATE:	Add a new file
June 20, 2022	Choose files No file chosen
AMOUNT REQUESTED:	Unlimited number of files can be unloaded to this field
\$10,000.00	100 MB limit.
	Allowed types: txt doc dock par xis xisk (sv ppt pptx.
Primary contact details:	This application is to be funded over multiple years
ADDI ICANIT NAME	🕕 Don't forget to save your change
Primary Contact Name	Save 🖬
PHONE NUMBER:	
Primary Contact Phone	Add Funding +
EMAIL:	
Primary Contact Email	

ount to be funded *	
s300.50	
\$300.50	
ding Club	
ibsNSW Club 1 (183076)	0
und	
	Cancel

• Add the amount of funding being provided.

- Click on the 'Fund' button, an email will trigger when funding is added.
- More than 1 club can fund the same application, an email will trigger when funding is added from each club.
- The funding amount can be more, less or equal to, the amount requested by the organisation.
- When funding is added, the application will also add funding details to the 'Expenditure' tab.

	Approved •
ClubName Cat1 2022	Purpose of funds
CATEGORY:	C5 - Health Promotion Initiatives
APPLICATION ID: 206698	Should the applicant select the incorrect purpose of funds option, you can modify it here.
SUBMITTED DATE:	Add a new file
June 20, 2022	Choose files No file chosen
AMOUNT REQUESTED: \$10,000.00	Unlimited number of files can be uploaded to this field. 100 MB limit. Allowed types: bit doc dock pdf xls xlsx csv ppt pptx.
Primary contact details:	This application is to be funded over multiple years
Primary contact details: applicant NAME: Primary Contact Name	This application is to be funded over multiple years This application is to be funded over multiple
Primary contact details: APPLICANT NAME: Primary Contact Name PHONE NUMBER: Primary Contact Phone	This application is to be funded over multiple years Don't forget to save your changes! Save C Add Funding +
Primary contact details: APPLICANT NAME: Primary Contact Name PHONE NUMBER: Primary Contact Phone	This application is to be funded over multiple years Don't forget to save your changes! Add Funding +
Primary contact details: APPLICANT NAME: Primary Contact Name PHONE NUMBER: Primary Contact Phone EMAIL: Primary Contact Email	CLUB CASH DONATION YEAR
Primary contact details: APPLICANT NAME: Primary Contact Name PHONE NUMBER: Primary Contact Phone EMAIL: Primary Contact Email ORGANISATION: ClubsNSW Org 2	This application is to be funded over multiple years Don't forget to save your changes! Add Funding + CLUB CASH DONATION YEAR ClubsNSW Club 1 \$7,000.00 2022
Primary contact details: APPLICANT NAME: Primary Contact Name PHONE NUMBER: Primary Contact Phone EMAIL: Primary Contact Email ORGANISATION: ClubsNSW Org 2 ORGANISATION ADDRESS: Primary Address 1	This application is to be funded over multiple years Don't forget to save your changes! Save T CLUB CASH DONATION YEAR ClubsNSW Club 1 \$7,000.00 2022 \$7,000.00

- 'Withdrawn' change the status to withdrawn if an applicant requests for their application to be withdrawn.
 - \circ Applicants can also withdraw their own applications.
- 'Finalised' change the status to finalised once an acquittal has been provided and the reporting process is completed.
- 'Unsuccessful' change the status to unsuccessful for rejected/ unsuccessful applications, an email notification will be sent to the organisation.
- 'Purpose of fund's:
 - Should the applicant select the incorrect purpose of funds option, you can modify it here.

ClubsNSW Club 1	Application status			
GRANT ROUND:	Approved		5.*	
clubivalle cati 2022	Purpose of funds			
CATEGORY:	C5 - Health Promotion	Initiatives		
Category 1	-			
APPLICATION ID:	A1 - Family Support / E	nergency or Low Cost Accommoda	ation	
206698	A2 - Child Protection / G	hild Care		
	A3 - Counselling Service	5		
SUBMITTED DATE:	A4 - Aged, Disa Nity or A5 - Victims of La Pral	routh Services Disasters		
June 20, 2022	A6 - Volunteer Emerger	cy Services		
AMOUNT REQUESTED:	A7 - Veteran Welfare Se	rvices		
\$10,000.00	B1 - Neighbourhood Ce	ntre / Youth Drop In Activities		
and a second second	B3 - Community Educat	ion Programs		
Primary contact details:	C1 - Early Childhood H C2 - Community Nursin C3 - Drug and Alcohol / C4 - Home and Commu	alth / Child and Family Services g / Therapy / Mental Health Servic Palliative Care / Women's Health / pily Care and Dirability Servicer	es Aboriginal Health / Dental Ser	rvices
APPLICANT NAME: Primary Contact Name PHONE NUMBER: Primary Contact Phone	C5 - Health Promotion D1 - Employment Place D2 - Group Training Co	nitiatives ment / Advocacy Services mpanies		
APPLICANT NAME: Primary Contact Name PHONE NUMBER: Primary Contact Phone	C5 - Health Promotion D1 - Employment Place D2 - Group Training Co	nitiatives ment / Advocacy Services mpanies		
APPLICANT NAME: Primary Contact Name PHONE NUMBER: Primary Contact Phone eMAIL: Primary Contact Email	C5 - Health Promotion D1 - Employment Place D2 - Group Training Co	my care and orbitating services ment / Advocacy Services mpanies CASH DONATION	YEAR	
APPLICANT NAME: Primary Contact Name Primary Contact Phone EMAIL: Primary Contact Email ORGANISATION:	C5 - Health Promotion D1 - Employment Place D2 - Group Training Co	Intraction of the Disability Services ment / Advocacy Services mpanies	YEAR	
APPLICANT NAME: Primary Contact Name Primary Contact Phone MAIL: Primary Contact Email ORGANISATION: ClubsNSW Org 2	C5 - Health Promotion D1 - Employment Place D2 - Group Training Co CLUB ClubsNSW Club 1	Inty call a min orbitality 3 er Webs ment. / Advocacy Services mpanies CASH DONATION \$7,000.00	YEAR 2022	
APPLICANT NAME: Primary Contact Name Primary Contact Phone EMAIL: Primary Contact Email DRGANISATION: ClubsNSW Org 2 DRGANISATION ADDRESS:	C5 - Health Promotion D1 - Employment Place D2 - Group Training Co CLUB ClubsNSW Club 1	CASH DONATION \$7,000.00 \$7,000.00 \$7,000.00	YEAR 2022	
APPLICANT NAME: Primary Contact Name Primary Contact Phone EMAIL: Primary Contact Email DRGANISATION: ClubsNSW Org 2 DRGANISATION ADDRESS: Primary Address 1	C5 - Health Promotion D1 - Employment Place D2 - Group Training CO CLUB ClubsNSW Club 1	CASH DONATION \$7,000.00 \$7,000.00	YEAR 2022	

- 'Add a new file'/ 'Attached file's:
 - Clubs and committees can upload and attach documents to application forms by clicking on the 'Choose files' button.

Attached File	S				
Add a new fil	e				
Choose files	No file chosen				
				_	
Unlimited number	of files can be u	ploaded to this	s file chosen	1	
100 MB limit.			-		
Allowed types: tyti	doc docx pdf xls	xisx csy ppt pp	otx.		

- Example: Attach a customised 'Letter of Offer' to the application form for successful applications. Advise the organisation of the documents by adding in a line to your Approved email template i.e. Refer to the Attached Files section of your application form for additional information.
- Example 2: Attach a 'Helpful Tips' document to unsuccessful emails to help organisations achieve success next time. Advise the organisation of the documents by adding in a line to your Unsuccessful email template i.e. Refer to the Attached Files section of your application form for helpful times for next time.

- All documents uploaded to this section are visible to both the club and the organisation.
- Committee feedback, assessment forms, etc. should not be uploaded here.
- Click on the 'Save' button.
- If an organisation attaches documents to their application form, the documents will appear here.
- When an organisation submits a progress report or acquittal form, the documents will appear here.
- 'Email Log':
 - An email log is included at the bottom of each application form.
- Click the Organisation name to view previous activity on ClubGRANTS Online from this organisation.

Email Log		⊗ ∘
SENT	то	SUBJECT
20/06/2022 - 6:44pm	me@me.com	You have received a new ClubGRANTS Application
20/06/2022 - 6:44pm	Primary Contact Email	Thank you for your ClubGRANTS Submission

3.2 Assessment process (as per LGA Grant Round)

- From the 'Grant Rounds' tab:
 - Click on a grant round title to open the relevant round you are reviewing.

					ClubsNSW Cl	lub 2 ClubsNSW Club 2		
		TS Grant Rour	nds My Applications E	xpenditure Your Email:	s Help Contact	Us Your Account 🕶		
	Welcome to	ClubGRANTS (ONLINE! Creat	e Grant Round →				
	My Open rounds O		My Active applications 0					
			EUO DATE	64 7 8		2747112	400/F T	
Clubs Clubs View archived grant rounds	NSW LGA 1	02/06/2022. 9:00am	30/06/2022. 500pm	Categor	ny 1 (Open	2 2	Actions -

• Click on the 'ID' or 'Title' of the application to review the application.

				Cu	bGRANTS		Grant Roun	nds My Applicat	ions Expenditure	Your Emails	ClubsN Help Cor	isw club 2 ntact Us	ClubsNSW Club 2 Your Account -		
			e [aming Year	Grant Round Any -	•	Organisation	Status - Any -	Funded By Me Any -	Multi year - Any -	Search	z Title, Oi	Apply Reset		
Select a	action 👻	Apply to selec	cted items											Please cho	iose a grant round to exp
Select a	action •	Apply to select	tted items	ORG			FUNDING CLUBS		FUNDED	· REQUE	STED *	STATUS	ROUND ADMIN	Please cho RANKING	ose a grant round to exp
Select a	action •	Apply to select	tted items	ORG	ANISATION *		FUNDING CLUBS		FUNDED \$0.00	* REQUE:	5 TED *	status	ROUND ADMIN ClubsNSW LGA 1	Please cho RANKING	ose a grant round to exp ACQUITTAL *
Select a	action •	Apply to select SUBMITD	TITLE * Save the trees	ORC Clubs Clubs	SANISATION *		FUNDING CLUBS	ubsNSW Club 2	FUNDED \$0.00 \$321.00	• • REQUE: \$33,000.0 \$111,111	STED * 30 T	status	ROUND ADMIN ClubsNSW LGA 1 ClubsNSW LGA 1	Please cho RANKING	acquittal *

• Review the application and then click on the 'Add Assessment +' button.

GRANT ROUND OWNER: ClubsNSW LGA 1	Application status
GRANT ROUND:	New -
LGA 1 GRANT ROUND	Purpose of funds
CATEGORY: Category 1	D3 - Community Enterprises
APPLICATION ID:	Should the applicant select the incorrect purpose of funds option, you can modify it here.
206703	Attached Files
SUBMITTED DATE:	Add a new file
	Choose files No file chosen
\$33,000.00	Unlimited number of files can be uploaded to this field. 100 MB limit.
	Allowed types: bit doc dock pdf xls xisx csv ppt ppb.
Primary contact details:	O Don't forget to save your changes!
APPLICANT NAME:	Save 🖻
Primary Contact Name	Assessments
PHONE NUMBER:	
Finally contact Phone	Add Assessment +
Primary Contact Email	
ORGANISATION:	

• Review and edit the Assessment form.

 GCIUbGRANTS Grant Rounds My Applications Expenditure Your Emails Help Contact Us Your Account -
ClubsNSW LGA 1 Assessment Form
Conflict of Interest and Confidentiality Declaration
Indicates a required field 1. Assessment completed by: ClubsNSW Club 2 clubsrswclubgrants+club2@gmail.com ClubsNSW Club 2 clubsrswclubgrants+club2@gmail.com 2. This declaration outlines the requirements of the ClubsRSW LGA 1 ClubGRANTS Committee Members in handling, discussing or obtaining information regarding administration of the Clubs PGV LubsRSW LGA 1 ClubGRANTS Scheme.
Conflicts of interest A conflict of interest cocurs when a public official is in a position to be influenced, or appear to be influenced, by their private interests when doing ther ijo b. A conflict of interest can involve avoiding personal disadvantage as well as gaining personal advantage. A private interest may include social and professional advitties and interests with individuals or groups, including family and friends, as well as financial interests. There are different types of conflict of interest:
Actual conflict of interest: A public official is in a position to be influenced by their private interest when doing their job.
Perceived conflict of interest: A public official is in a position to appear to be influenced by their private interests when doing their job.
Potential conflict of interest: A public official is in a position where they may be influenced in the future by their private interests when doing their job.
A pecuniary interest involves a situation where there is the potential to gain or lose financially from your public position, for example from owning property, having unpaid debts to others, or receiving hospitality or travel.
A non-pecuniary interest does not have a financial component. If can involve personal or family relationships or involvement in sporting, social or cultural activities that could influence your judgement or decisions, even though there is no financial benefit to you.
Any change of circumstances in relation to a conflict of interest must be immediately provided, in writing, to the ClubGRANTS Convenor.
Confidentiality

 Conflict of Interest – answer the question regarding if you or the organisation you represent has a conflict of interest or a perceived conflict of interest. This mostly applies to organisations such as NCOSS representatives who also have a grant application in the current grant round.

Does this application present you with a conflict of interest or a perceived conflict of interest?
⊖ N/A
• No
⊖ Yes
If you do have a conflict of interest do not assess this application

- Assessment Form you can now begin completing the formal assessment of the application
 - 'Are the project objectives achievable?'
 - Select value: Yes; No; Unknown.



- o 'Does the project provide a direct benefit to the community?'
 - Select from values: Yes; No; Unknown.

Does the project provide a direct be	nefit to the community? *
- Select a value -	-
- Select a value -	
Yes	
No	
Unknown	

- \circ $\,$ 'Is the proposal accessible to diverse groups in the community?'
 - Select from values: Yes; No; Unknown.

Is the proposal accessible to diverse groups in the co	ommunity? *
- Select a value -	
- Select a value -	
Yes 🔨	
No	
Unknown	

- 'Does the proposal meet ClubGRANTS guidelines?'
 - Select Yes or No.



- o 'Does the proposal meet local identified priorities?'
 - Select Yes or No.

Does the proposal meet local identified priorities? *	
○ No	
Yes	

• 'Category 1 – Purpose of funds' – select the option from the drop down list.

 Even though the applicant has selected this in the application process, this is an opportunity to review the purpose.



- 'Has the organisation submitted all required reporting (acquittal) for previous ClubGRANTS funding?'
 - Select value: Yes; No; Unknown.

Has the organisation sub	mitted all required repor	ting (acquittal) for previous ClubGRANTS fu	nding? *
- Select a value -	N	-	
- Select a value -	2		
Yes			
No			
Unknown			

- 'Is this a new project?'
 - Select value: Yes; No; Unknown.

s this a new project? *		
- Select a value -		-
- Select a value -	3	
Yes		
No		
Unknown		

- 'Is the proposal a contribution to an existing service or project?'
 - Select value: Yes; No; Unknown.

s the proposal a con	ribution to an existing service or project
- Select a value -	
- Select a value -	
Yes	v v
No	
Unknown	

- o 'Does the project duplicate an existing service/project in the same area?'
 - Select value: Yes; No; Unknown.



o 'Is the budget realistic to achieve desired outcomes?'

Select value: Yes or No



- 'Will the project be successful if given partial funding?'
 - Select value: Yes; No; Unknown

Will the project	be successful if given partial funding? *	
- Select a value -	Ν	-
- Select a value -	- 23	
Yes		
Unknown		_

- o 'Project Ranking:'
 - Select value: 1-Low; 2-Medium; 3-High.
 - For applications with multiple reviews the average of these scores will be automatically calculated.

Project Ranking *		
- Select a value -	N	
- Select a value -	2	
1 - Low		
2 - Medium		
3 - High		

- 'Special Conditions/Feedback for Committee'.
- 'Feedback for Applicant':
 - These fields are free text and provide an opportunity to provide further detail on your review of the application.
- When completed, Click 'Save'.

Special Conditions/Feedback for Committee	
Ĩ	
Feedback for Applicant	
	Save a

3.3 How to download a PDF (PDF format, individual application)

- Click on the 'ID' or 'Title' of the application to view the application.
- Click on the 'PDF' button to download a PDF copy of the application.



3.4 How to export grant rounds (Excel format, all applications)

- From the 'Grant Rounds' tab:
 - Click on a grant round title to open the round.

					STORE TO A LONG	
		Grant Rounds My A	pplications Expenditure Your	Emails Help Contact Us	Your Account 👻	
	Welcome to Cl	UBGRANTS ONLIN	FI Create Grant Round →			
	My Open rounds	My Active	applications			
	4	4				
GRANT ROUND -	ROUND ADMIN	START DATE	END DATE	CATEGORY -	STATUS	APP'S 👻
ClubName (pt1 2022	ClubsNSW Club 1	01/06/2022, 9:00am	30/08/2023, 5:00pm	Category 1	Open	2 Actions -
LGA 1 GRANT ROUND	ClubsNSW LGA 1	02/06/2022, 9:00am	30/06/2022, 5:00pm	Category 1	Open	1 Actions -
Magda Testing Again	ClubsNSW Club 1	06/06/2022, 10:01am	22/06/2022, 11:01am	Category 1	Open	1 Actions -
Magda Testing	ClubsNSW Club 1	06/06/2022, 11:58am	29/06/2022, 2:58am	Category 1	Open	0 Actions -
Harbour City Club Grants	ClubsNSW Club 1	24/05/2022, 3:09pm	31/12/2022, 3:09pm	Category 2	Open	0 Actions -

• Click on the 'Request export' button to download an excel export of applications received.



• Your export has been queued and will be available shortly.



- The download will occur in the background of the system, continue to review applications, or refresh the page after a few minutes for the export to appear
- Grant rounds with a large amount of applications (100+) may take longer to load.

3.5 How to a progress report/acquittal

- From the 'Grant Rounds' tab:
 - Click on a grant round title to open the round.

				CIDOJIAJT CIDO I	C1000311211 C100	
		Grant Rounds My	Applications Expenditure Your Er	mails Help Contact Us	Your Account -	
	Welcome to C	lubGRANTS ONLIN	VE! Create Grant Round >)		
	My Open rounds	My Activ 4	ve applications			
GRANT ROUND *	ROUND ADMIN	START DATE	END DATE	CATEGORY -	STATUS	App's *
ClubName (at1 2022	ClubsNSW Club 1	01/06/2022, 9:00am	30/08/2023, 5:00pm	Category 1	Open	2 Actions •
LGA 1 GRANT ROUND	ClubsNSW LGA 1	02/06/2022, 9:00am	30/06/2022, 5:00pm	Category 1	Open	1 Actions •
Magda Testing Again	ClubsNSW Club 1	06/06/2022, 10:01am	22/06/2022, 11:01am	Category 1	Open	1 Actions •
Magda Testing	ClubsNSW Club 1	06/06/2022, 11:58am	29/06/2022, 2:58am	Category 1	Open	0 Actions -
Harbour City Club Grants	ClubsNSW Club 1	24/05/2022, 3:09pm	31/12/2022, 3:09pm	Category 2	Open	0 Actions -

• Click on the 'ID' or 'Title' of the application to view the application.

								ClubsNSW Club 1	ClubsNSW Club 1		
			Clut	bGRANTS	Grant Rounds My Applica	tions Expenditure	Your Emails H	elp Contact Us	Your Account •		
			Gaming Year - Any-	Grant Round Org	anisation Status ny . • Any .	Funded By Me Any -	Multi year - Any - •	Search ID: Project Title, O:	Apply Reset		
- Select	action - 🔹	Apply to selec	ted items								Request Export 🖷
	ID *	SUBMIT D	TITLE *	ORGANISATI	PUNDING CLUBS	FUNDED *	REQUESTED *	STATUS	ROUND ADMIN	RANKING	ACQUITTAL *
	206708	26/06/2022	Music for the children	ClubsNSW Org	ClubsNSW Club 1	\$9.000.00	\$12,000.00	~	ClubsNSW Club 1		\checkmark
	205598	20/06/2022	Sport for all	ClubsNSW Org	ClubsNSW Club 1	\$7,000.00	\$10,000.00	×	ClubsNSW Club 1		
	205695	20/06/2022	Training owners and their pets	ClubsNSW Org	ClubsNSW Club 1	\$2,000.00	\$2,000.00	~	ClubsNSW Club 1		 Image: A second s
Apply	o selected i	tems									

 \circ The progress report or acquittal display in the Attached Files section.

CREATED		TYPE
28/Jun/2022	Music for the children Usage Report/Acquittal	Acquitta

- Applications with a Progress Report submitted will display a yellow tick in the Acquittal column on the dashboard
- Applications with an Acquittal submitted will display a green tick in the Acquittal column on the dashboard, the grant round owner will also be notified via email when an acquittal is submitted
- Applications without a Progress Report or Acquittal submitted will display a yellow tray icon in the Acquittal column on the dashboard.



3.6 How to send acquittal reminder email

- From the 'Grant Rounds' tab:
 - Click on a grant round title to open the round.

		S Grant Rou	unds My Applications Expend	liture Your Emails H	elp Contact Us	Your Account 👻		
	Welcome to ClubGRANTS ONLINE! Create Grant Round >							
	My Open rounds		My Active applications					
GRANT ROUND *	ROUND ADMIN	START DATE	END DATE		CATEGORY *	STATUS	APP'S 🔻	
ClubName (pt1 2022	ClubsNSW Club 1	01/06/2022, 9:00am	n 30/08/2023, 5:	00pm C	ategory 1	Open	2	Actions -
LGA 1 GRANT ROUND	ClubsNSW LGA 1	02/06/2022, 9:00am	n 30/06/2022, 5:1	00pm C	ategory 1	Open	1 (Actions -
Magda Testing Again	ClubsNSW Club 1	06/06/2022, 10:01ar	im 22/06/2022, 11	:01am C	ategory 1	Open	1 (Actions -
Magda Testing	ClubsNSW Club 1	06/06/2022, 11:58ar	im 29/06/2022, 2:	58am C	ategory 1	Open	0	Actions -
Harbour City Club Grants	ClubsNSW Club 1	24/05/2022, 3:09pm	m 31/12/2022, 3:	09pm C	ategory 2	Open	0	Actions -

 \circ $\;$ Find the application and click on the yellow tray icon.

									ClubsNSW Club	ClubsNSW Club 1		0
			Clu	bGRANTS	Grant Rounds My Applications Expenditure			Your Emails	Help Contact Us	Your Account -		
			Gaming Year	Grant Round	Organisation	Status	Funded By Me	Multi year	Search	Apply		
			- Acty -	ClubName Cat1 2(•	- Any -	• . Any	• Any • •	- Any -	ID. Project Tible. Or	Reset		
- Select	action -	Apply to sele	cted items									Request Export 👔
	ID *	SUBMIT D	TITLE *	ORGANI	ATION *	FUNDING CLUBS	FUNDED *	REQUESTED *	- STATUS	ROUND ADMIN	RANKING	ACQUITTAL *
	206708	26/06/2022	Music for the children	ClubsNSW	Org 1	ClubsNSW Club 1	\$9,000.00	\$12,000.00	~	ClubsNSW Club 1		
	206598	20/06/2022	Sport for all	ClubsNSW	Org 2	ClubsNSW Club 1	\$7.000.00	\$10.000.00	~	ClubsNSW Club 1		
	206695	20/06/2022	Training owners and their pets	ClubsNSW	Org 1	ClubsNSW Club 1	\$2,000,00	\$2,000.00	~	ClubsNSW Club 1		
		_										
Apply to selected items												

• A pop up will display, click on the 'Send acquittal reminder email' button.

	×						
Acquittals and progress reports							
No acquittals or progress reports saved							
Send acquittal reminder email							

• Follow the prompts and click on the 'Confirm' button.



o Email reminder sent.

4.0 My Applications Tab

4.1 How to filter applications

- From the 'My Applications' tab:
 - Use various filters to sort applications.

	ClubsNSW Club 1 ClubsNSW Club 1									sNSW Club 1			
(Club	ClubGRANTS Grant R			ounds My Applications Expenditure		s Help Contac	t Us Your	Account -		
			Gaming Year	Grant Round	Organisation - Any -	Status	Funded By Me Any -	Multi year - Any -	Search ID. Project Title		bly		
- Stiet action - Apply to selected Items Please choose a grant round to export											grant round to export.		
	ID *	SUBMIT'D	TITLE *	ORGAN	IISATION *	FUNDING CLUBS		FUNDED *	REQUESTED *	STATUS	ROUND ADMIN	RANKING	ACQUITTAL *
	206708	26/06/2022	Music for the children	ClubsNS	N Org 1	ClubsNSW Club 1		\$9,000.00	\$12,000.00	~	ClubsNSW Club 1		
	206703	21/06/2022	Save the trees	ClubsNS	N Org 1	-		\$0.00	\$33,000.00	*	ClubsNSW LGA 1	3 - High	-
	206698	20/06/2022	Sport for all	ClubsN51	N Org 2	ClubsNSW Club 1		\$7,000.00	\$10,000.00	×	ClubsNSW Club 1		
	206695	20/06/2022	Training owners and their pets	ClubsNSV	W Org 1	ClubsN5W Club 1		\$2,000.00	\$2,000.00	~	ClubsNSW Club 1		
	prefix-1-suffix	15/06/2022	test	ClubsNS	N Org 1	-		\$0.00	\$22.00	=	ClubsNSW Club 1		-
	206665	14/06/2022	TESTTTTTTTTT	ClubsNS	V Org 1	ClubsNSW Club 1, ClubsN	ISW Club 2	\$321.00	\$111,111.00	~	ClubsNSW LGA 1		
	206227	10/06/2022	Test	ClubsNS	N Org 1	ClubsNSW Club 1		\$33.00	\$40.00	=	ClubsNSW Club 1		-
Apply to selected items													

5.0 Your Emails Tab

5.1 How to select email template type

- Select an email template type from the drop-down list.
- Each email template can be customised with content, email replacement tokens and logos.
- After you customise and save your template, the system will automatically issue the relevant email once it has been triggered.
- If you do not wish to customise templates, the default templates will be sent.

5.2 How to use email replacement tokens

- Select an email template type from the drop-down list.
- Click on 'View email replacement tokens' to view available tokens.
- Replacement tokens can be used in the 'Template subject' and 'Template email body' fields.
- Copy and paste the email token into your custom email template to use the token.
 - Example: use [*club:name*] and [*expenditure:amount_funded*] to include the club name and the amount the club has funded an application.
 - [club:name] would like to congratulate you on your successful application for [expenditure:amount_funded].

5.3 Automatic email triggers

- Trigger List:
 - From the Your Emails tab, scroll to the table below the 'Select email template type' filter to view a chart of automatic email triggers.
 - A description on when each automatic email will trigger can be found for each available email template.
 - Automatic emails cannot be turned off.